

An insider's guide



## Struggling to stand out? Sharpen your creative edge

Your scaleup doesn't need to be as innovative as Apple to succeed, it just needs to outgun the competition.

There's an old joke about two men in the woods who stumble upon a very angry looking bear. Gingerly, one of the men reaches into his backpack and slowly replaces the boots he'd been wearing with a pair of running shoes. "What the hell are you doing?', hisses his companion, "There's no way you'll outrun him."

The man responds: "I don't need to outrun him; I just need to outrun you."

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## **Creativity counts**

It's been demonstrated time and again that creativity helps businesses to connect with their audiences and delivers quantifiable returns. Great marketing and brand ideas that are well executed can have a transformative effect on a company's bottom line.

The data-driven results are well documented and each year the DBA Design Effectiveness Awards recognise examples of design and the campaigns that don't just look great or sound clever, they've had a tangible and measurable effect on business success. You can find hundreds of evidence-based examples right here.

These aren't just the household names with the big budgets, or the funky products and services that you'd expect to have a creative approach. Charities, property businesses, universities, recruitment and tech companies all feature in the DBA's case studies and in fact, the statistics show that the drier the sector, the better the results. A lightbulb manufacturer achieved a 301% monthly sales increase after a stunning rebrand, for example. A B2B software company boosted its sales pipeline by 293% after it invested in a creative visual identity.

These are the highlights, of course. And if one of these companies was the man in the woods mentioned above, they'd be able to outrun that bear. However, the reality is that many companies will never achieve supercharged 300% sales increases. But they don't need (or often want) to. They just need to improve their returns by a more manageable, realistic margin and increase market share.

They just need to start pulling away from the competition. And to achieve that, they just need to start being more creative than them.





## **Creativity in action**

A company that's reaped the rewards of a more creative approach than its competitors is TMP The Mortgage
People, which stands out from the crowd with a bright green budgie as a primary part of its brand identity and a quirky, approachable tone of voice that includes emojis. Company founder Kelly McCabe says: "In the financial services sector, it can seem like everyone has a navy blue brand and speaks in a very dry way. That's not what we're about at all and we wanted to convey a fresh approach and a brighter, more human service.

"Our brand may be a little bit out there, but it's not for the sake of being 'wacky'. On one level it's about recognition, grabbing attention and recall, but on another it's about talking to our audience in a language – through both visuals and messaging – that resonates with them. Most mortgage brokers will have a brand that underlines their credentials, their expertise and their track record, and that's all completely valid, but we choose to put our personality centre stage and then back it up with all of that important stuff.

"In marketing terms, our brand says: 'Hiya! Fancy a chat?' whereas most brands in our industry say: 'Here's why you must talk to us'. It's a distinct difference and it works very well for us."



## Sharpen your edge

Clearly, a bright green budgie isn't going to work for most businesses, but every situation is different and there are countless ways in which you can be that little bit more creative and move that little bit further away from the competition. So what could you do? Could you move your branding away from your sector's usual colours? Could you commission an animation that outlines what sets you apart in a unique and engaging way? Could you change the style of imagery you use in your brochures?

You certainly could. And if you want to outrun the competition, you should.

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If you'd like to chat about sharpening your company's edge with a more creative approach, just drop us a line at sim7creative.co.uk

We'd love to hear from you. Until then, thanks for reading.